

## POD T&CS

Please read our terms & conditions before booking a dining pod. By making payment you agree to our terms & conditions.

### Dining POD T&Cs

- Price is Per Pod
  - All Pod Bookings are NON Refundable and Non Exchangeable
  - Price includes private hire of the pod for up to 8 guests, food and drink is billed separately
  - In extreme weather conditions, such as a red warning for wind or snow we will offer a re-schedule or voucher to customers to re book another date
- Smoking is NOT permitted in the POD or within a metre of the POD, if any burns or smoke smells are discovered on taking the POD down you will be liable for the bill for repairs or replacement items
- Dogs are NOT permitted in the pods.
- Do not take open flames, lighters or candles into the POD
- Do not let fireworks off in the same location as the POD
- The POD is made from PVC so no heaters (unless supplied by us) is to be taken into the POD
- Do not in any way alter the construction, this includes moving the POD, unclipping pegs, poles and anything inside the POD, doing so may affect your safety and damage the POD
- It is your responsibility to use the POD safely, we are not liable for any injury caused to yourself whilst using the POD
- The customer will be liable for damage to the pod or its contents whilst using the pod.
- Contents will be checked upon arrival & exit, customers will be liable for any missing items during your booking period.
- Food & Drink is not included in your pod booking price and will be charged separate to your booking fee by the restaurant.
- The booking fee secures private hire of the pod For your allocated time slot

### Customer Cancellations

- Bookings are non refundable or exchangeable
  - If you happen to get COVID 19 when your booking is due, we will re-schedule this for you but ask if you can please give us 72 hours notice and send over a government registered PCR or Flow test with your name & date clearly displayed.

### COVID 19 PROTOCOL

In the case of a government enforced lockdown we will issue you with a one time use

voucher to re-schedule any time, date or theme for when we reopen. You must check government guidelines before booking.