

EVENT T&CS

All Event Bookings are non-refundable.

All Event Bookings are non-transferable to another event.

We do allow re-naming, so if for some reason you are unable to attend you can send someone in your place.

You may not purchase and re-sell tickets at a higher value.

Any re-sale of ticket needs to be requested via email at letschat@valentinaoccasions.co.uk at least 10 working days before the event

Food for events is pre-order only, a member of the team will contact you to take your pre order, we must receive this at least 7 days prior to the event

We ask that you remain seated during performances for your and the performers safety.

We cannot Guarantee any of the performer's attendance, on a rare occasion a performer may be unable to attend for sickness or travel reasons, we will always do our utmost to replace any acts with a similar alternative. On an extremely rare occasion we may not be able to replace a performer. We do not offer partial or full refunds for performers unable to attend.

Food & Drink packages are created by the hosting venue and Valentina Occasions have no control over the offering.

The hosting venue is solely responsible for any food & drink served to the customer.